



Bi-weekly Newsletter



29 April 2020



**Wuhan Airports Resumes
Operations As Lockdown
Lifted After Eleven Weeks**

Regional Office Updates

ACI Asia-Pacific Announces Young Executive of the Year 2020

Earlier this month, ACI Asia-Pacific announced the winner of the Young Executive of the Year 2020 award. Mr. Masahito Nakashima, Assistant Manager at Central Japan International Airport Co. Ltd. was selected as 2020 Young Executive of the Year. Chaired by Sheikh Aimen bin Ahmed Al-Hosni, CEO of Oman Airports and Secretary Treasurer of ACI Asia-Pacific, the panel of judges concluded that Mr. Nakashima's submission demonstrated substantial research effort and provided thoughtful recommendations on understanding and fulfilling passengers' needs in the context of airports.

HONORABLE MENTIONS

Cargo Manager Mr. Naveen Raja Kannamala of GMR Hyderabad International Airport Ltd. and Security Executive Mr. Abhishek Kumar of Mumbai International Airport Ltd. received honorable mentions.

ABOUT THE AWARD

Introduced in 2009, the ACI Asia-Pacific Young Executive of the Year Award is an annual research paper competition to encourage young talents in the Asia-Pacific region to contribute innovative solutions to current aviation industry issues. This year's topic was "Future of Airport Security".

SUBMISSIONS AVAILABLE ONLINE

The **top five submissions** are posted to ACI Asia-Pacific's website for airports' reference.

AWARD

Mr. Nakashima will receive a US\$1,000 cash award and a full fellowship to the Airport Management Professional Accreditation Programme (AMPAP), a joint ACI/ ICAO programme to develop the next generation of airport leaders in all functional areas of the airport business and promote the adherence to the highest professional standards and effective sharing of best managerial practices.



“

We have many bright, young talents in our region who are passionate about the aviation industry. These future leaders serve to inspire us because air transport in 10 years' time will be very different from today.”

Sheikh Aimen bin Ahmed Al-Hosni

Chief Executive Officer of Oman Airports and Secretary Treasurer of ACI Asia-Pacific

New Safety Guidelines Released

The Regional Operational Safety Committee recently completed four new best practice documents:

- **Guidelines on Wildlife Hazard Management Plan**
- **Guidelines on Runway Inspections**
- **How to be Innovative to Improve Safety?**
- **Guidelines on Competency Definitions and Checks, and Training Requirements for Aerodrome Operational Personnel**

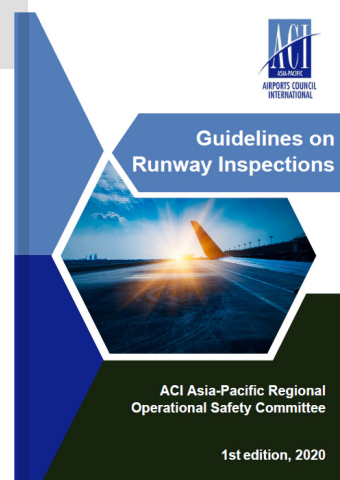
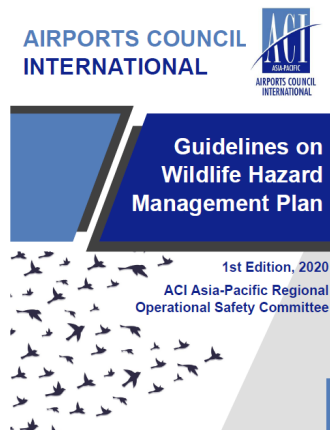
“The Committee focussed on these subjects to provide additional guidance to airport members in the region to help them ensure aircraft operational safety on a daily basis,” said Mr. Narayanasamy Venkatachalapathy (GMR Hyderabad International Airport Ltd., India), Chair of the Regional Operational Safety Committee.

Mr. José Marçal (Macau International Airport, Macau SAR), Vice Chair of the Committee, added his sincere thanks to the committee members who spent time and effort writing these documents together over several working sessions. “We hope airports will find them useful,” he said.

Part of the mandate of the Regional Operational Safety Committee is to provide industry best practices to its fellow airport members applicable in the regional environment. The documents are written in English, each containing no more than ten pages for easy comprehension.

“The Committee is a useful and interesting forum to discuss and find solutions to current safety issues at our airports,” said Mr. Venkatachalapathy and Mr. Marçal. “We welcome participation from across the region.”

To find out how to join the Committee, please contact Committee Secretary, **SL Wong** or visit the **committee’s webpage**.



Guidelines on Competency Definitions and Checks, and Training Requirements for Aerodrome Operational Personnel



Aviation Sector Cautiously Prepares for Reset



ACI Asia-Pacific issued a press release on 20 April, highlighting the operational impact of COVID-19 to airports and calling for governments, including health authorities, to work with the industry to define health measures.

Airports have made significant adjustments to operations to manage the impact as cautious preparations for resumption of services begin. "Airports have been forced to make difficult operational decisions including full or partial closure of terminals and runways and reduction of front-line employees," said Stefano Baronci, Director General, ACI Asia-Pacific. "These drastic measures take time to reverse. Returning to full operational status will not happen overnight."

Governments and regulators, along with the national health authorities, need to work with

the aviation industry to develop a coordinated approach so that airports can prepare the appropriate infrastructure, facilities and processes in support of health measures. At a global level, ICAO and WHO have an important role to play in providing guidance and coordinating joint efforts between governments and industry.

“

Airport operators will need to balance a safe travel experience for passengers with recovering connectivity to boost the economy... The virus has imposed a 'new normal' of living on us. A united industry needs to create a 'new normal' for travelling.”

Stefano Baronci
Director General of ACI Asia-Pacific

Safety Management System Handbook Available in Simplified Chinese

ACI Asia-Pacific has made available a simplified Chinese version of the Safety Management System (SMS) Handbook. The manual aims at assisting airport operators develop an airport SMS by listing internal and external best practices and guidance from the aviation industry, including the following aspects:

- How to establish a safety management framework
- How to implement security risk management
- How to evaluate achievements through security measures
- How to continuously improve by promoting safety.

According to ICAO, airports must have a safety management system (SMS) in place as part of the aerodrome certification. The SMS enables airport operators to adopt an organized and methodical

approach for implementing and executing safety policies and procedures.

As over 20% of ACI Asia-Pacific's members are from China, the Regional Office has firstly responded to their need for the handbook in the local language to facilitate and expedite operational training.

The handbook is available upon request from the Regional Office. Please contact communications@aci-asiapac.aero



Other ACI Updates

Complimentary New Online Course to Combat Human Trafficking



Airports are facing unprecedented challenges and changes will ensue. One thing, however, will remain the same: airports will always play a critical role in combatting human trafficking.

As part of ACI's, including ACI Asia-Pacific's, commitment to the fight against this modern form of slavery, a new online course has been developed aimed at helping airport staff recognise and deal with human trafficking.

This course has been made available to the global civil aviation community free of charge courtesy of ACI in partnership with Ceventas, an online training provider for the next generation of airport professionals and ACI Asia-Pacific World Business Partner.

The **Combatting Human Trafficking course** explores the role of airports in combatting human trafficking by drawing on the experience of airports that have already taken action and contains materials and advice to assist airports, irrespective of their size or geography, to help in the fight against human trafficking.

"Ceventas and the OLC are proud to support ACI World in this important initiative to combat the exploitation of some of the world's most vulnerable people," said Eddie Ragauskas, ACI

Online Learning Centre (OLC) Senior Manager. "Over 730 people from airports, airlines and aviation authorities around the world have completed the program with many participants expressing heart-felt appreciation for the opportunity to gain awareness, knowledge and skills on how they can do their part to identify and address any potential trafficking situations," he added.

[>> Enrol online now](#)

ACI World Policy Brief Lays Out Road Map for Industry Recovery

ACI World has published a policy brief outlining a road map for the airport industry's recovery in response to the COVID-19 pandemic.

The Policy Brief – **COVID-19: Relief Measures to Ensure the Survival of the Airport Industry** – outlines exceptional measures to provide policy-makers with a comprehensive toolkit of solutions to ensure that the airport industry can be sustained through the crisis and lay the foundation for recovery.

The impact of COVID-19 on the airport sector has been profound. Passenger traffic is expected to decline by almost 40% and revenue is expected to contract by US\$77 billion in 2020.

“The millions of jobs provided by airport operators must be preserved and essential operation must be sustained in the most effective way to allow for these crucial operations to continue and for the foundation to be laid for a rapid recovery.

ACI Report Shows the Importance of the Airport Industry to the Global Economy

ACI World has published its annual **Airport Economics Report and Key Performance Indicators** which show the important role that the airport industry plays in fostering global economic prosperity.

The reports include key financial data on developments in the airport business for the financial year 2018. They provide a snapshot of a healthy and globally profitable industry before the advent of the COVID-19 pandemic and serve as an indication of how crucial a fair, balanced, and equitable recovery from the pandemic will be for aviation and the global economy.

ACI's Economics Report found that global industry revenue grew by 4.3% to reach \$178.2 billion in 2018, but that revenue per passenger declined by 1.7%. The distribution of global revenues was:

- Aeronautical revenue: 55.9%
- Non-aeronautical revenue: 39.2%, and
- Non-operating revenue: 4.9%.

The publications include comprehensive data

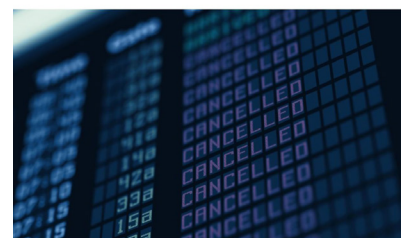
“The relief measures that have been put forward will ensure that financial assistance does not benefit one part of the industry over another in the aviation ecosystem so that a balanced, global recovery can be created.”

Read the [press release](#).

The Policy Brief COVID-19: Relief Measures to Ensure the Survival of the Airport Industry is available free of charge on the ACI World website.



Policy Brief
COVID-19: Relief measures to ensure the survival of the airport industry
2020 | 01



from a sample of more than 900 commercial airports with in-depth analyses of air transport demand, airport revenues and costs. The main drivers of aeronautical and commercial revenues, and sources of airport costs, are analyzed over time and across various dimensions.

The report is available for [purchase here](#).



Coronavirus Roundtable

As part of International Airport Review's exclusive coronavirus roundtable, representatives from ACI Asia-Pacific, the Airport Operators Association, the Australian Airports Association and Tidal Basin discuss the impacts of COVID-19 on aviation, and what is being done by the sector in order to further prevent the spread of the virus.

Read the [roundtable interview here](#).



Stefano Baronci

Director General,
Airports Council
International (ACI)
Asia-Pacific



Simon Bourke

Chief Executive Officer,
Australian Airports
Association (AAA)



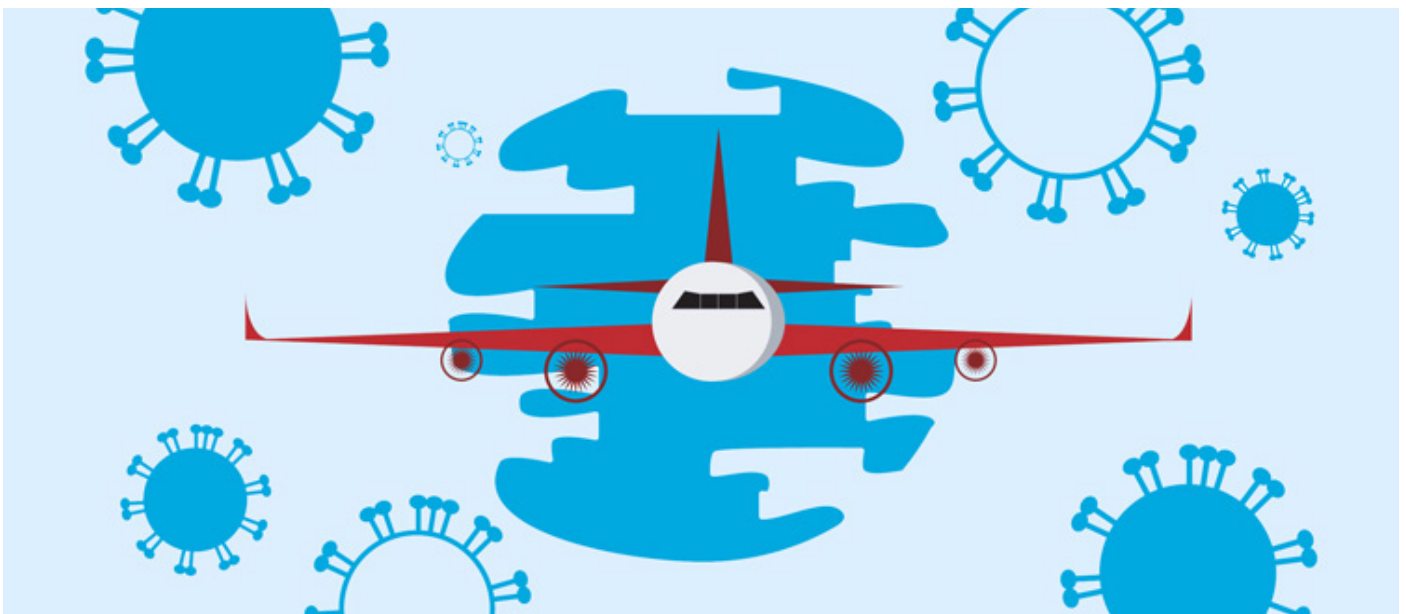
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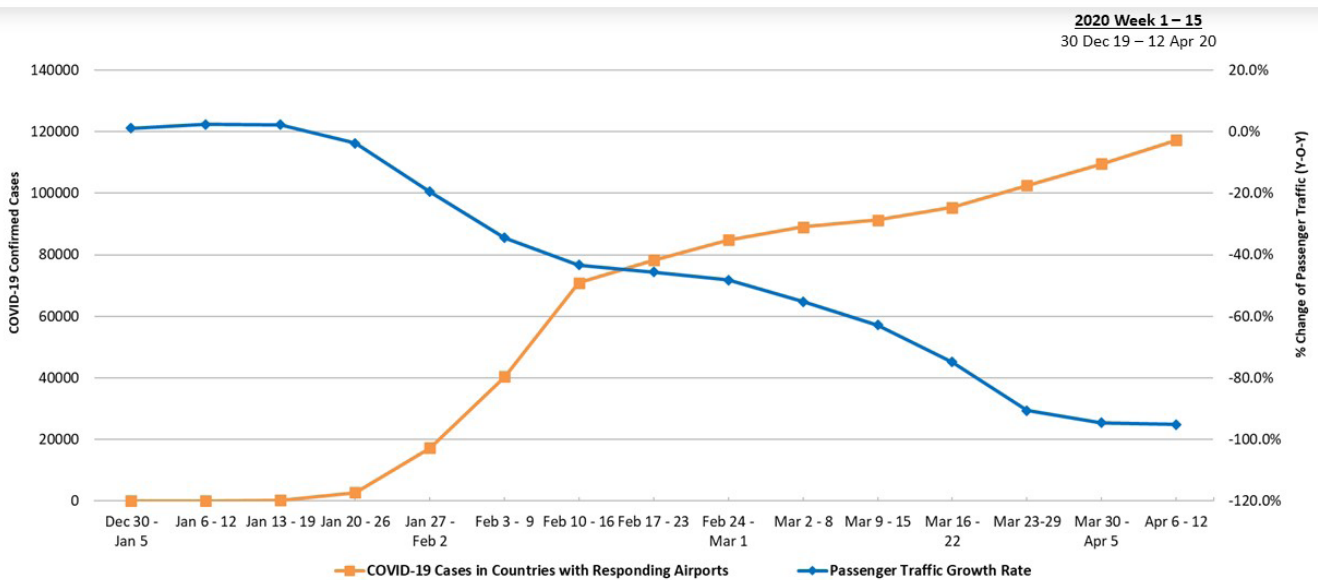


Asia-Pacific Passenger Traffic Hits Rock Bottom

ACI Asia-Pacific released preliminary traffic data from 18 airports in major aviation markets in Asia-Pacific and the Middle East showing year-over-year passenger traffic decline hit -95% by

the middle of April. Initial signals of recovery were reported from China with a gradual resumption of its domestic traffic and, to a lesser extent, from South Korea.

Airport Passenger Traffic (COVID-19): Selected Airports in Asia-Pacific



Source: ACI Asia-Pacific survey of preliminary traffic data from 18 airports in Asia-Pacific (these airports collectively serve around 24% of passenger traffic in the region)
(Note: Mar 2020 traffic --- only includes data from 17 airports)



Members at a Glance

Airport Resumes Operations after Wuhan Lockdown Lifted After Eleven Weeks

On the morning of 23 January 2020, the local government of Wuhan announced the shutdown of all urban transportation and suspension of outgoing flights to contain the spread of the novel coronavirus, subsequently named COVID-19. Wuhan Tianhe International Airport too was forced to shut down its operations. Eleven weeks later, Wuhan Airport, one of four airports in the Hubei Airports Group Company, reopened its doors to domestic flights on 8 April.

PRE-LOCKDOWN

Prior to the lockdown, according to Cirium data, the airport handled 55 international flights each week from over 20 countries and flights from over 50 destinations within Mainland China. During the lockdown, the airport continued handling medical relief flights, bringing in supplies and medical workers to support the medical efforts in the city.

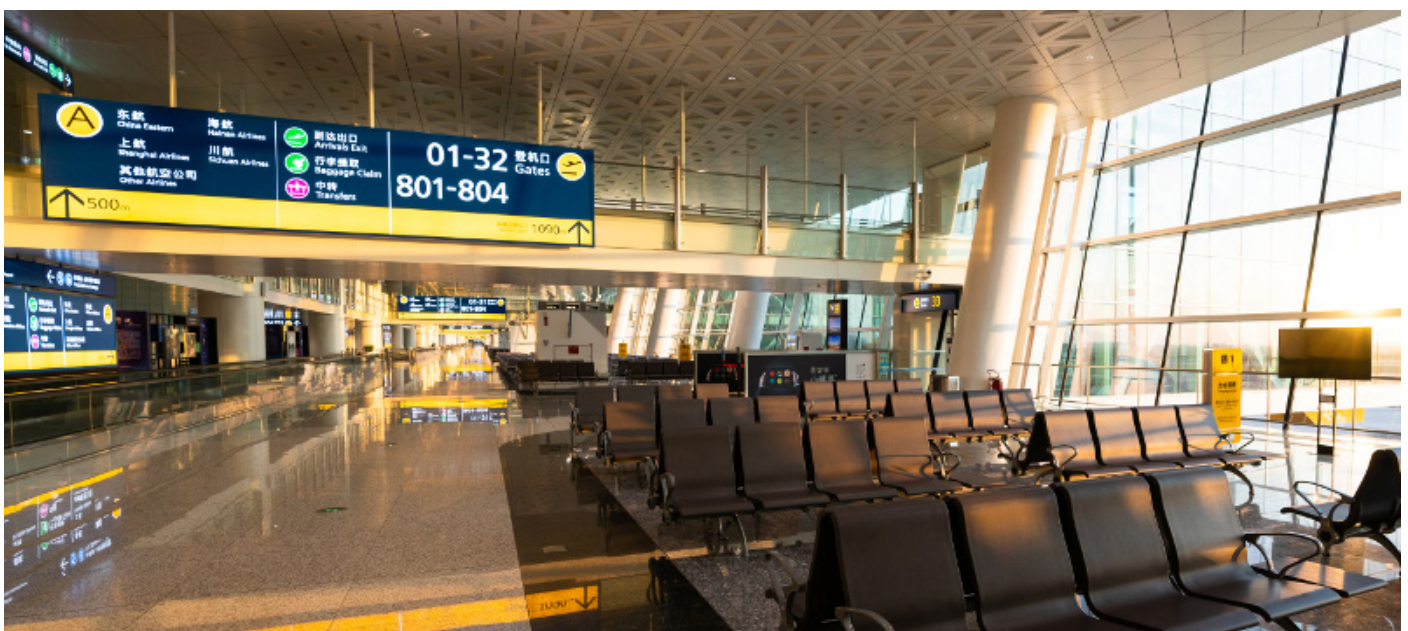
REOPENING

Prior to the reopening, the airport underwent a thorough disinfection process. The disinfection

included the terminal's main facilities such as benches, elevators and trolleys. Key service personnel had to undergo training and assessments conducted by the airport. In addition, it also conducted run checks on important facilities that include fresh air systems, along with risk evaluations for resuming operations.

On the day of reopening, Wuhan Airport recorded a total of 221 movements with 11,714 passengers. There were 107 departures with 7,119 passengers and 114 flight arrivals with 4,595 passengers. Flights are to Mainland China domestic destinations only.

A week later, on 16 April, the airport recorded 949 flights and passenger throughput reached 41,000 passengers. "The airport is thoroughly disinfected twice a day," said Zhou Xueyun, general manager of Hubei Airports Group.



Did You Know



#Doyouknow the impact of COVID-19 on Ramadan?



Living with the new normal, we are collectively learning how to re-adjust our lifestyles, work practices and even the traditions and religious practices like Ramadan – the holy season to celebrate togetherness and community values. How will the families spend this Ramadan in light of the changing global situation?

IFTAR DELIVERY TO LESS FORTUNATE

During Ramadan, Muslims wake up early to eat a pre-dawn meal (suhoor), abstain from food for the day and break fast after sunset with another meal (iftar). This is usually a communal affair hosted by mosques, especially to care for those less fortunate. In the United Arab Emirates, charities will now deliver iftar meals to the poor instead of serving them in Ramadan tents or mosques to avoid crowded gatherings. Giving online donations to NGOs helping those affected by the outbreak is also an option.

SHARE DIGITAL LOVE

With social distancing in effect, digital platforms are a great alternative for people to stay connected. To celebrate with extended family and friends during Ramadan, people can use technology to host virtual gatherings bringing everyone together. Google research shows that online search queries for recipes peak as families partake in iftar together during Ramadan. Online cook-a-longs could be the new trend for communal activities bringing in togetherness.

>> Learn more the [Safe Ramadan Practices Guidelines](#) issued by World Health Organisation (WHO)

Event Invitations for You...



ACI 12th Annual Airport Economics & Finance Conference & Exhibition

Exploring best practices in airport investment, financial management and economic sustainability, this year's conference will take place in **Kuala Lumpur, Malaysia** from **22 - 24 September**.

[Register Now!](#)



15th ACI Asia-Pacific Regional Conference & Exhibition

Our annual flagship event will take place in **Nara, Japan** from **15 - 17 September** to bring all aviation leaders, regulators and industry partners together in sharing the latest industry insights and promoting airport excellence.

[Register Now!](#)



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